

Greetings to our wonderful Augustan Families!

We are happy to inform you that we have devised a brand new tuition-processing system through the company Dwolla! Along with the ability to pay by check or credit card this new system is here to serve as an optional but encouraged alternative. With more time efficiency than paper checks through snail mail and a much smaller service charge than credit cards, Dwolla is up and coming as a business and gaining a lot of attention due to the excellence of their network.

A Few Basics Facts (i.e. Why we have chosen Dwolla)

- Dwolla is NOT like credit cards, there are no surcharges or percentages. Dwolla is a cash transaction network, which, UNLIKE companies like PayPal, does not charge a percentage fee for transactions---all transactions are a flat rate of \$0.25, unless they are under \$10, in which case they are free.
- You can use Dwolla from your computer, laptop, iPhone, iPad, Android or Smart Phone, if you download the free application to control it.
- Once your account is set up and you have put money into your Dwolla account, transactions from then on are instantaneous---no more waiting for the check to arrive at our office in the mail in order to be confirmed!
- You can also use Dwolla at many other locations besides Camp. See their “Spots” network if interested.

SET UP

Step 1 – Create an Account

- Follow this link to the Dwolla website: www.dwolla.com
- Click the “Sign Up” button and enter the required information

Step 2 – Add a Bank Account

- Link a bank account to your Dwolla account using the “Add Bank Account” button
 - You will need to have your checking account number and routing number handy
- Dwolla will then make two small deposits to that account (under \$0.12 ea)
 - This will take 1-3 business days, but you will receive an email once it has gone through
- Check your online bank records, then go back on to the Dwolla site and verify the amount of those deposits. After doing so, your account is set up!

***NOTE: All deposits from then on FROM a bank account INTO the Dwolla account will take 1-3 days; however, transfers from one Dwolla account to another are instant!**

Step 3 – Deposit Funds

- Before you are ready to make a transfer, you must first deposit money from your bank INTO your Dwolla account.
- To do this, use the “Deposit Money” link on the left side
- Once your deposit has cleared, you can then transfer funds to us. See Step 4 for instructions

***NOTE: Yes, there will be two separate time intervals with some waiting involved (one for account set up, another for deposit clearing). However, we believe that the large fee reduction and convenience are worth it. If you plan to use this option to pay, we highly recommend starting your account set up immediately in order to accommodate. If you are concerned about missing deadlines for payment, please**

contact us and we will note your status as a Dwolla user and an expected arrival time. Also note that once deposits are made into your Dwolla account, no waiting is required to clear user-to-user transfers.

- For payment plans, you can ALSO set up a system by which we are automatically paid each month from the Dwolla account.

Step 4 – Find Camp Augusta and Make a Payment

- To FIND us on Dwolla, you may search us by:
 - Our **ID #**: 812-593-0691
 - Our email address
 - Our “Spot” (Selected from a US map with pins dropped at physical locations)
 - Through a smart phone, iPhone, tablet or Android application through the creation of an instant link that will get to us with a button press.
 - Or call us here at the Camp Augusta office and we can walk you through it: 530-265-3702
- Once you have found us, use the “Send Money” link on the left side and follow the instructions.
 - From here on out, you will need your PIN # to take actions that involve the movement of your money.

Troubleshooting and Support

- Please also visit Dwolla’s Support Center for detailed and in-depth FAQs about their security, fraud protection and other features: <http://help.dwolla.com/>
- We have done our research and believe that Dwolla keeps a tight and fraud-secure ship. We are happy to have their service in providing us with an efficient and cost effective way for making tuition payments for our camp families.
- If you are interested in customer reviews of Dwolla, see these sites:
 - -<http://www.appbrain.com/app/dwolla/com.dwolla.dwolla>
 - -<http://itunes.apple.com/us/app/dwolla/id397053271?mt=8>
- Please let us know if you have any questions about this system before setting it up!